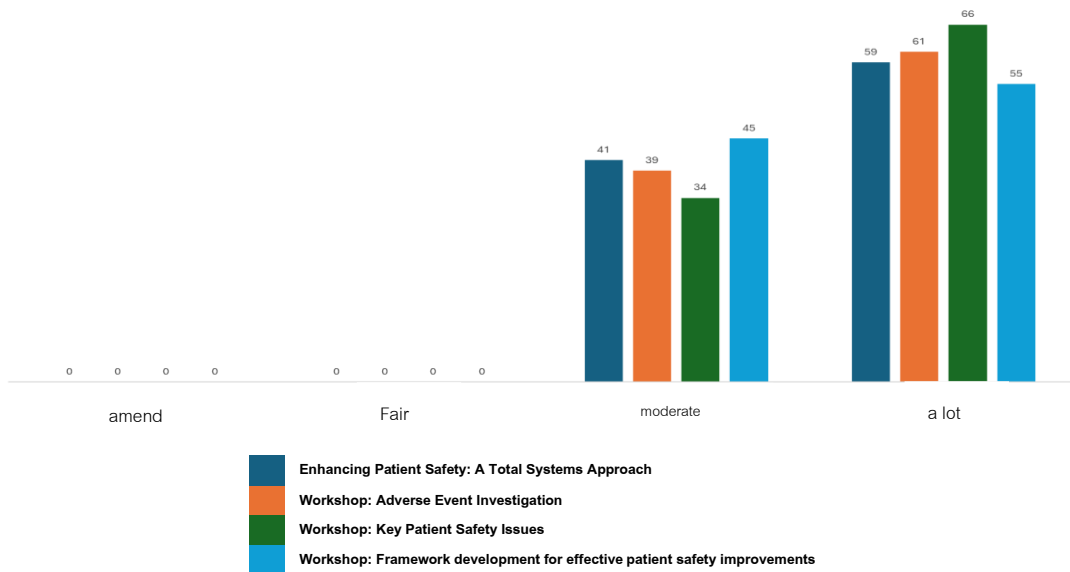


Training participation evaluation results HACC Khon Kaen, February 13-14, 2025

There are 3 participating hospitals as member hospitals. P Safety, 16 locations, with a total of 95 participants, with the results summarized as follows:

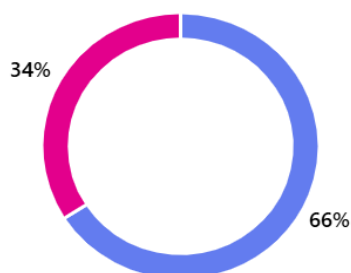


- In terms of content** From the evaluation of participants' opinions on the content 4 topics found that participants had the highest level of knowledge and understanding in all 4 topics.



- In terms of utilization**

From the evaluation of participants' opinions on the utilization, it was found that participants were able to utilize the knowledge to the highest degree, percentage.66



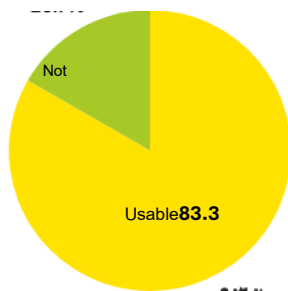
The knowledge gained from this training can be applied as follows:

- **Develop the processRCA to be more efficient**
 - There is planning before doing. More RCA
 - Analyze systemic causes more deeply and comprehensively.
 - Use toolsRCA with principles and understanding of systematic investigation plan preparation
- **Improving hospital operations**
 - Review of adverse events (Adverse Events (AE) and find the root cause more clearly.
 - leadRCA is applied in actual work processes in hospitals.
 - Used for planning with the team to investigate and analyze problems
- **Develop a risk management system (Risk Management (RM))**
 - Find risks from all systems and analyze them. RCA
 - build Protocol or guidelines for preventing problems and continuous monitoring
 - develop RM provides a clear, user-friendly and safety culture-aligned system.
- **Promote a culture of safety (Safety Culture)**
 - use RCA is a tool to promote learning from mistakes.
 - Promote questioning to find root causes and common factors (contributory factors)
 - Develop investigative and adaptive concepts The team's mindset is to look at problems systematically.
- **Used for team training and development.**
 - Transmit ideas and toolsRCA to the hospital team
 - Plan training and enhance risk management skills for the team.
 - Provide new staff with an understanding of the processRCA
- **Applied to analysis and development of agencies**
 - use RCA analyzes key events in a ward or specific unit.
 - Plan risk management in the unit and develop patient care processes.
 - leadRCA is used as a guideline for quality improvement (CQI).

Training participation evaluation results HACCC Chiang Mai date 26-28 February 2025

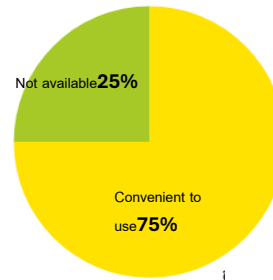
There are 3 participating hospitals as member hospitals. P Safety, 14 locations, with a total of 80 participants, with the results summarized as follows:

1. RCA Template form that your hospital can use.



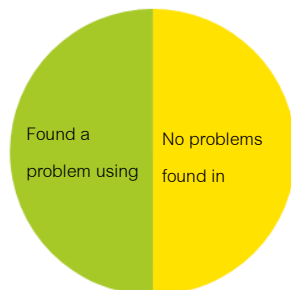
Opinions on implementation: Most agree
Can be used in percentage 83.33
Cannot be applied Percentage 16.67

2. RCA Template form is convenient and easy to



Comments on Template Highest Agree Ease
of use, percentage 75
Cannot be used percentage 25

3. What problems did you encounter during the trial? RCA template or not?



Comments on problems found during trial
use RCA Template Agree, no problem
found and found problems during the trial use
equal Percentage 50