


## SURVEYOR BIOGRAPHY

	<p><b>Current Position :</b> Torranong Philalai, M.D., Head of Knowledge Management Sub-division, Healthcare Accreditation Institute (Public Organization), joined HAI in 2014.</p> <p>In terms of Quality and Safety management, he is a guest speaker, quality instructor, KM facilitator experience, and working group of Thailand Hospital Indicators Projects.</p> <p>Before joining HAI, Torranong Philalai spent 8 years in the community hospital specializing in family medicine, primary care management, and 5 years of Organization management for Quality improvement program.</p>
<p><b>Name :</b> Torranong Philalai, M.D.</p>	<p><b>Organisation :</b> The Healthcare Accreditation Institute (Public Organization)</p>
<p><b>Title :</b> Head of Knowledge Sub-division, Organization Development division, Healthcare Accreditation Institute (public organization)</p>	<p><b>Qualifications :</b></p> <p><b>2006</b> Doctor of Medicine, Faculty of Medicine, Chiang Mai University</p> <p><b>2012</b> Certified Board of Family Medicine, Medical Council, Thailand</p> <p><b>2017</b> Master degree of Primary Health Care Management (District Health Management System), ASEAN Institute of Health, Mahidol University.</p>
<p><b>HA Surveyor Since :</b> 2016</p>	<p><b>Area of Expertise :</b> Torranong's main areas of expertise have been in aspects of Patient Care System, Quality and Risk Management, Patient and Family center care, Primary care, District health system, and team communication, including spiritual health care.</p>