



## Action Plan for the Development of Standards and Accreditation Process for Primary Care FY 2022-2025

Step	Activity	FY2022	FY2023	FY2024	FY2025	Responsible Unit/Person(s)
1	Study standard development approaches from IEAA; <i>Guideline and Principles for the Development of Health and Social Care Standards (5th ed.)</i> ; review literature, knowledge base, laws, and relevant assessment/accreditation standards	From Oct 2021				DHCM, DKID
2	Gather opinions and suggestions on the driving mechanism and stakeholder participation in developing standards and the accreditation process for general primary care service units (from government agencies, professional bodies, experts, surveyors, and primary care practitioners)	25 Jan 2022				DKID
3	Subcommittee on Standards Development meeting #1: define principles and standard development approach for general primary care service units; review and advise on the work plan and appoint the working group	15 Feb 2022				DKID
4	Institute appoints a working group for developing standards for general primary care service units	Mar 2022				DKID
5	Working group meetings (3 sessions): (1) develop 1st draft; (2) review/refine 1st draft; (3) review/refine 1st draft	5 Apr 2022; 20 Apr 2022; 27 Apr 2022				DKID and Working Group
6	Subcommittee on Standards Development meeting #2/2022 to review/refine the Primary Care Facility Standards (1st draft)	5 May 2022				

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Division Organizational and Network Development (DOND), Division of Human Capital Management and Development (DHCM)

Step	Activity	FY2022	FY2023	FY2024	FY2025	Responsible Unit/Person(s)
7	Public/stakeholder consultation on the draft standards (government, academia, professional bodies, experts, surveyors, primary care practitioners)	19 May 2022				DKID
8	Pilot testing of the standards and feedback session with pilot hospitals	24 May 2022; 13 Jun 2022				DKID
9	Field visit for feedback collection in Sakon Nakhon Province	24 Jun 2022				
10	Working group meetings 4–5: develop 2nd draft based on feedback and pilot testing	1 Jul 2022; 19 Aug 2022				DKID and Working Group
11	Subcommittee on Standards Development meeting #3: summarize key issues for revision from consultations/pilot; review/refine 2nd draft for submission to the Institute Board	21 Jul 2022				DKID
12	Submit the 2nd draft of the General Primary Care Service Unit Standards for consideration by the Institute Board	23 Sep 2022				DKID
13	Announce the draft Primary Care Facility Standards for trial implementation		1 Oct 2022			DKID
14	Field visit to collect feedback and lessons learned on the health service system in relation to transfer of health services to local administrative organizations (Sakon Nakhon Province)		2 Dec 2022			DKID
15	Subcommittee on Standards Development meeting #1 (implementation phase planning): plan to drive development and quality accreditation of primary care facilities		23 Mar 2023			DKID
16	Consultation meeting to exchange opinions and discuss collaboration on mechanisms for quality development and accreditation		12 May 2023 (online)			DKID
17	Training on primary care quality improvement concepts to prepare for the standards accreditation process		1 Jun 2023; 21 Jun 2023			DKID

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Step	Activity	FY2022	FY2023	FY2024	FY2025	Responsible Unit/Person(s)
18	Recruit general primary care units to join as prototype accreditation sites: Sakon Nakhon (6 subdistrict health-promoting hospitals); Nakhonchaiburin area (6 subdistrict health-promoting hospitals)		Jun–Jul 2023			DKID
19	Trial accreditation assessment and feedback/lessons learned from pilot primary care facilities: Sakon Nakhon (6 sites); Nakhonchaiburin area (6 sites)		23 Aug 2023; 29 Aug 2023			DKID and DHCM
20	Working group meeting on Primary Care Facility Standards #1/2023 to review and revise standards after trial implementation			23 Oct 2023		DKID
21	Conduct consultation on the revised draft Primary Care Facility Standards with primary care facilities and quality process advisors			3 Nov 2023		DKID
22	Subcommittee on Standards Development meetings #2/2023 and #3/2023 to review/refine the draft Primary Care Facility Standards			8 Nov 2023; 6 Dec 2023		DKID
23	Submit Primary Care Facility Standards (Version 1) to the Institute Board for consideration and approval for official promulgation			15 Dec 2023		DKID
24	Official promulgation of Primary Care Facility Standards (Version 1)			16 Dec 2023		DKID
25	Print and disseminate Primary Care Facility Standards (Version 1) in both hardcopy and electronic formats			From Jan 2024 onward		DKID
26	Learning exchange and feedback process on the quality accreditation approach and self-assessment tools aligned with the standards, with 2 pilot areas: Phra Nakhon Si Ayutthaya (Tha Ruea District); Nakhonchaiburin regional learning center, Nakhon Ratchasima			2 May 2024; 4–5 Jul 2024		DKID
27	Readiness seminar for primary care facilities, mentors, quality process advisors, and surveyors				26 Nov 2024	DKID
28	Communication and knowledge sharing at HA National Forum (25th)				18 Mar 2025	DKID

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## Action Plan for the Development of Standards and Accreditation Process for Primary Care FY 2026

Step	Activity	Timeline	Responsible
1	Review the standard development approach based on IEEA: <i>Guideline and Principles for the Development of Health and Social Care Standards (5th ed.)</i>	Q1	DKID
2	Review recommendations from hospital and stakeholder consultations; benchmark the standards against ISQua EEA	Q1	DKID
3	Draft <b>Primary Care Facility Standards Version 1.1</b> and the guidance for assessing levels of compliance with the standards	30 Oct 2025	DKID
4	Consult language experts to refine the wording of the standards in accordance with appropriate language principles	4 Nov 2025	DKID
5	Submit to the Subcommittee on Standards Development (Meeting 4/2025) for review of the Primary Care Facility Standards	6 Nov 2025	DKID
6	Submit the revised standards to the Institute Board for consideration (Meeting 12/2025)	19 Dec 2025	DKID
7	Officially promulgate the <b>Primary Care Facility Standards Version 1.1</b>	Q1	DKID
8	Prepare documentation for <b>ISQua EEA</b> standards accreditation application	Q1	DKID
9	Finalize the <b>SAR</b> and supporting <b>evidence</b>	Q1	DKID
10	Submit the first round of documentation for <b>ISQua EEA</b> accreditation application	12 Jan 2026	DKID
11	Final self-assessment tool due	9 Feb 2026	DKID
12	Desktop survey	9–20 Mar 2026	DKID
13	Report due to your organisation for factual accuracy review / Announcement of international standards accreditation result	10 Apr 2026	DKID
14	Communication and knowledge sharing at the <b>26th HA National Forum</b>	10–14 Mar 2026	Whole organization (joint)

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Step	Activity	Timeline	Responsible
15	Develop manuals and learning materials to drive implementation through the Learning Promotion Center mechanism	Q2–Q3	DKID; DOND
16	Integrate with other standards (e.g., <b>SBC standards, OAC quality criteria</b> )	Q2–Q3	DKID
17	Develop mentors, trainers, and quality process advisors with strong understanding of the standards; establish an area-based coaching system to support implementation	Q2–Q3	DKID; DOND
18	Organize readiness seminars for primary care facilities, mentors, quality process advisors, and surveyors	Q2–Q3	DQDA; DKID
19	Conduct on-site surveys/visits to primary care facilities	Q2–Q3	DQDA; DKID
20	Conduct feedback and consultation process on <b>Primary Care Facility Standards Version 1.1</b> with primary care facilities, surveyors, quality process advisors, mentors, and experts	Q4	DQDA; DKID

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